

STATE OF MAINE
PUBLIC UTILITIES COMMISSION

Docket No. 2000-443

November 22, 2000

ServiSense.com, Inc.

Petition for Finding of Public
Convenience and Necessity to
Provide Service as a Local Exchange Carrier
as a Reseller and as a Reseller
Interexchange Telephone Utility

ORDER GRANTING AUTHORITY
TO PROVIDE LOCAL EXCHANGE
SERVICE AS A RESELLER AND
INTEREXCHANGE SERVICE AS A
RESELLER AND APPROVING
SCHEDULE OF RATES AND TERMS
AND CONDITIONS

WELCH, Chairman; NUGENT and DIAMOND, Commissioners

In this Order, the Commission grants ServiSense.com, Inc. (ServiSense.com or Company) the authority to provide competitive local exchange service and intrastate interexchange service as a reseller in Verizon-Maine's service area, and approves the Company's Terms and Conditions and Rate Schedules. We also exempt ServiSense.com from the requirements of Chapter 210, *Uniform System of Accounts*, and of 35-A M.R.S.A. §§ 707 and 708, subject to the conditions described below.

I. APPROVAL OF APPLICATION TO SERVE

On May 19, 2000, pursuant to 35-A M.R.S.A. §§ 2102 and 2105, ServiSense.com filed a petition with the Commission requesting authority to provide local exchange telephone service and interexchange service as a reseller in the service area of Verizon-Maine. Before we grant approval under section 2102 for another public utility to provide service, 35-A M.R.S.A. § 2105 requires us to find that the public convenience and necessity require another utility to provide service in a location where utility is already authorized to provide, or is providing, the same or similar service.

47 U.S.C. § 253(a), enacted by the Telecommunications Act of 1996, states:

(a) In General. No State or local statute or regulation, or other State or local legal requirement, may prohibit or have the effect of prohibiting the ability of any entity to provide any interstate or intrastate telecommunication service.

47 U.S.C. § 253(b) states, however:

(b) State Regulatory Authority. Nothing in this section shall affect the ability of a State to impose, on a competitively neutral basis and consistent with section 254, requirements necessary to preserve and advance universal service,

protect the public safety and welfare, ensure the continued quality of telecommunications services, and safeguard the rights of consumers.

We find that granting ServiSense.com the authority to provide local exchange and interexchange services in Maine will not impede the preservation or advancement of the public interest goals or policies stated in section 253(b).

ServiSense.com's application provides reasonable information indicating that its financial and management capabilities are adequate to provide local and interexchange services in Maine.

II. SERVICE TERRITORY

A. Interexchange Service Authority

ServiSense.com has requested authority to provide interexchange service as a reseller in Verizon-Maine's service area. We grant that authority.

B. Local Service Authority

ServiSense.com has requested authority to provide local exchange service in Verizon-Maine's service area. It states that it will offer service only as a reseller of local exchange service provided by other authorized local exchange carriers (LECs) in that area. We define local resale as the offering of local exchange service purchased from another competitive local exchange carrier (CLEC) pursuant to 47 U.S.C. § 251(b)(1) or from an incumbent local exchange carrier (ILEC) at a wholesale discount pursuant to 47 U.S.C. § 251(c)(4). The purchase of unbundled network elements from an ILEC and their use in providing local exchange service is facilities-based service and is not resale. ServiSense.com's authority to provide local exchange service is limited to resale unless it obtains further authorization from the Commission.

If ServiSense.com wishes to expand the scope of its authority in the future to provide facilities-based switched local exchange services, it shall seek approval pursuant to 35-A M.R.S.A. § 2102, requesting the Commission to amend this Order. Any such application must specify the specific exchanges where it proposes to offer service and include information establishing a readiness to provide facilities-based local exchange service within six months in the specifically identified areas. The Commission will act expeditiously on any such application and revisions of Terms and Conditions.

III. APPROVAL OF TERMS AND CONDITIONS AND RATE SCHEDULES

We allow the terms and conditions proposed by ServiSense.com to go into effect. ServiSense.com has used the Commission's standard terms and conditions that comply with Maine law and the Commission's Rules. We have not reviewed the Company's Terms and Conditions and Rate Schedules. If there is any conflict between a provision in ServiSense.com's terms and conditions and the Commission's Rules or a statute, the rule or statute will control.

In general, the Commission believes that a competitive telecommunications market results in services and rates that benefit the public. We believe that the acceptability of ServiSense.com's services and rates in the market place provides an adequate test of the reasonableness of the Company's rates. Accordingly, we allow the rates proposed by ServiSense.com to go into effect.

IV. INTERCONNECTION AGREEMENT(S)

In order to provide local exchange service, a CLEC must, as a practical matter, obtain an interconnection agreement with the ILEC(s) providing service in any area where it intends to provide service. In the absence of such an agreement, it will not be possible for ServiSense.com's customers to call customers of the ILEC(s), and vice versa. Interconnection agreements are governed by 47 U.S.C. § 252, and must be approved by this Commission.

If a CLEC makes a bona fide request for an interconnection agreement with an ILEC that is a "rural telephone company" as defined in 47 U.S.C. § 153 (37), the "rural exemption" of 47 U.S.C. § 251 (f) will apply. All of Maine's independent incumbent local exchange carriers are "rural telephone companies." A rural telephone company is not required to negotiate an interconnection agreement or provide interconnection until after the Commission, pursuant to 47 U.S.C. § 251(f)(1)(B), finds that the requirement "is not unduly economically burdensome, is technically feasible, and is consistent with [the universal service provisions of] section 254"

If ServiSense.com executes an interconnect agreement(s) with ILECs(s) it shall obtain approval of that agreement by this Commission.

V. PAYMENT OF ACCESS CHARGES

Our approval of ServiSense.com's application to provide interexchange service in Maine is conditioned on the payment of access charges to local exchange carriers (LECs) who have on file with the Commission approved access charge rate schedules. ServiSense.com states that at present it will be offering service as a switchless reseller. Switchless resellers do not pay access charges to local exchange carriers. Instead, access charges are paid by an underlying facilities-based interexchange carrier. As a condition of granting authority to a switchless reseller to provide intrastate service in

Maine, its underlying facilities-based carrier must also have authority to provide intrastate service in Maine. ServiSense.com has stated that Qwest will be the underlying carrier from which it purchases interexchange services that it resells. Qwest is authorized by the Commission to provide intrastate interexchange service and does pay access charges for the intrastate interexchange services it sells to switchless resellers providing interexchange service in Maine. If ServiSense.com begins to use another authorized underlying carrier, it shall notify the Commission as required by the ordering paragraphs. If ServiSense.com begins to provide facilities-based interexchange service, it shall notify the Commission and all LECs from which it obtains access, as required by the ordering paragraphs.

VI. WAIVERS; REPORTING REQUIREMENTS

As a condition of providing local exchange service, ServiSense.com must comply with the terms of any applicable Commission orders or rules that may govern local interconnection and compensation for interconnection. ServiSense.com shall also comply with any applicable Commission Rules or orders that govern universal service, public safety and welfare, service quality and consumer rights.

The Commission grants ServiSense.com a waiver from the requirements of Chapter 210 of the Commission's Rules, which governs telephone utility accounting, and from 35-A M.R.S.A. §§ 707 and 708, which govern reorganizations and affiliated interests. Because ServiSense.com's rates and operations are likely to be subject to market forces, we do not see any present need to subject the Company to those requirements. However, ServiSense.com must report its annual intrastate gross operating revenues and its annual intrastate minutes for use for the purpose of determining its regulatory assessment.¹ If ServiSense.com resells service to other switched or switchless telephone service providers, the Company must maintain its records so that it may separately identify those sales.

In addition, ServiSense.com shall inform the Commission of any changes to its corporate structure and ownership and of any changes in the name under which it does business, as set forth in Ordering Paragraph No. 3. If necessary, it shall also refile its rate schedules and terms and conditions to reflect its new identity

VII. OTHER REQUIREMENTS

ServiSense.com shall comply with all applicable rules of the Commission and statutes of the State of Maine, including the customer notification rule described in the ordering paragraphs below.

VIII. ORDERING PARAGRAPHS

¹The Commission mails the annual reporting forms to carriers in January of each year. The completed forms are due by April 1 of each year.

Accordingly, we

1. Grant, pursuant to 35-A M.R.S.A. §§ 2102 and 2105, the request of ServiSense.com to provide competitive local exchange and interexchange telephone service as a reseller in the service area of Verizon –Maine; and
2. Exempt ServiSense.com from the requirements of Chapter 210 of the Commission's Rules, except that it must report the revenue and minutes of use information that is requested by the Commission, on or before April 1 of each year; and
3. Exempt ServiSense.com from approval requirements of 35-A M.R.S.A. §§ 707 and 708, but ServiSense.com shall provide notice to the Commission of any reorganization, as defined in 35-A M.R.S.A. § 707 (1)(A), that results in a merger, sale or transfer of a controlling interest of ServiSense.com or of any entity that owns more than 50% of ServiSense.com. The notice required by this subsection shall be filed within 10 days following any reorganization described herein, as required by Chapter 280, § 12(B). As required by Chapter 280, § 12(C), ServiSense.com shall also provide notice of any other changes in the name under which it does business (d/b/a), any change of the location of its business office, and any change of its contact person. ServiSense.com shall provide the Administrative Director of the Commission with notice of any of the changes described within 30 days following the change. If necessary, ServiSense.com shall amend its rate schedules and terms and conditions to reflect any change in identity; and
4. Order that ServiSense.com's proposed terms and conditions and rate schedules (pages 1-28), attached to this Order, shall be effective on the date of this Order; and
5. ServiSense.com shall notify the Commission of any change in its underlying carrier within 30 days following the change. Any underlying carrier used by ServiSense.com shall have the authority to provide intrastate interexchange service in Maine. ServiSense.com shall immediately inform the Commission and all local exchange carriers in the State of Maine from which ServiSense.com will be purchasing access services if there is any change in its operations that will result in its carrying, switching, or any processing of any of its own traffic, at which time ServiSense.com shall begin to pay access charges directly to those local exchange carriers that have approved access charge schedules on file with the Commission; and
6. Order that ServiSense.com shall comply with all applicable rules of the Commission, including the requirement of Chapter 280 § 10 that interexchange carriers provide notice to all affected customers of an increase to any rate that is greater than 20%.

Dated at Augusta, Maine, this 22nd day of November, 2000.

BY ORDER OF THE COMMISSION

Dennis L. Keschl
Administrative Director

COMMISSIONERS VOTING FOR: Welch
 Nugent
 Diamond

NOTICE OF RIGHTS TO REVIEW OR APPEAL

5 M.R.S.A. § 9061 requires the Public Utilities Commission to give each party to an adjudicatory proceeding written notice of the party's rights to review or appeal of its decision made at the conclusion of the adjudicatory proceeding. The methods of review or appeal of PUC decisions at the conclusion of an adjudicatory proceeding are as follows:

1. Reconsideration of the Commission's Order may be requested under Section 1004 of the Commission's Rules of Practice and Procedure (65-407 C.M.R.110) within 20 days of the date of the Order by filing a petition with the Commission stating the grounds upon which reconsideration is sought.
2. Appeal of a final decision of the Commission may be taken to the Law Court by filing, within 30 days of the date of the Order, a Notice of Appeal with the Administrative Director of the Commission, pursuant to 35-A M.R.S.A. § 1320 (1)-(4) and the Maine Rules of Civil Procedure, Rule 73 et seq.
3. Additional court review of constitutional issues or issues involving the justness or reasonableness of rates may be had by the filing of an appeal with the Law Court, pursuant to 35-A M.R.S.A. § 1320 (5).

Note: The attachment of this Notice to a document does not indicate the Commission's view that the particular document may be subject to review or appeal. Similarly, the failure of the Commission to attach a copy of this Notice to a document does not indicate the Commission's view that the document is not subject to review or appeal.